

## Appendix. Questionnaire

### SECTION I

1. Are you using P&R for this trip?		
• Yes, I parked in a car park	• Yes, I parked on the roadside	• No (survey terminated)
2. Are you a Tourist from other city or country?		
• Yes (survey terminated)	• No	
3. What age group do you belong in?		
• Below 18 (survey terminated)	• 18-25 years	• 26-35 years
• 36-49 years	• 50 years and over years	
PART ONE-TRIP BASED QUESTIONS		
4. Where is the destination of your trip?		
5. What is the main purpose of your trip?		
• Work	• Study	• Personal Business
• Shopping / Leisure	• Other	
6. How long will it take you to reach your destination from this station?		
• Less than 10 minutes	• 10-20 minutes	• 20-30 minutes
• 30-60 minutes	• More than 60 minutes	
7. How often do you travel through this station each week?		
• 6-7 days	• 4-5 days	• 2-3 days
• Only 1 day	• Less than once a week	
PART TWO - MODE CHANGE QUESTIONS		
8. How long have you been using this station?		
• Less than 1 year	• 1-2 years	• 2-3 year
• 3-4 years	• More than 4 years	
9. Previously, what mode did you use to travel to your destination?		
• Driving for my entire journey	• Public transport for entire journey	• Always P&R
• Bicycle	• Walking	• Others, please specify
10. Why do you choose to use Park and Ride today, rather than walk/cycle/bus, etc.? (Tick all that apply)		
• Convenient	• Cheaper	• Less trip time
• Easy to park at train stations	• Better security at P&R site	• Others, please specify

### SECTION II

11. How would you describe the traffic conditions of your common trips in Melbourne in the past 6 months?				
• Extremely congested	• Congested	• Neutral	• Not congested	• Not at all
12. Do you think the parking space at this station is sufficient?				
• Strongly disagree	• Disagree	• Neutral	• Agree	• Strongly agree
13. How would you rate the convenience of the location of this station?				
• Very inconvenient	• Inconvenient	• Neutral	• Convenient	• Very convenient
14. How satisfied are you with Melbourne's public transport services OVERALL?				
• Very dissatisfied	• Dissatisfied	• Neutral	• Satisfied	• Very satisfied
15. How do you think the Parking Fees in the CBD of Melbourne on a week day?				
• Extremely high	• High	• Neutral	• Low	• Extremely low
16. How do you think the walking time from this station's parking area to the station platform?				
• Extremely long	• Long	• Neutral	• Short	• Extremely short

### SECTION III

In this section, we will ask about your preferred travel modes, under some hypothetical scenarios. Suppose you are travelling from a suburb area to the CBD of Melbourne, and there are three available travel modes:

- You drive car for the whole trip and park in the CBD.
- You take public transport for the whole trip.
- You use P&R. Drive from the origin to a train station, park there and take train to the CBD.

Assume there are only three factors that may change your choice of travel mode:

- Total parking fare in the city (changes among \$10; \$20; \$40 /day)
- Total public transport travel time (when public transport is used for the whole trip; this value changes among 40min; 60min; 90min)
- Total transfer time spent at the P&R stations (changes among 5min; 10min; 20min)

Note that the 'transfer time' above equals 'parking time + walking time to the platform + waiting time for the train'.

For each scenario, you should answer Q1 and Q2 respectively.

Factors	Total parking fare in the city	Total public transport travel time	Total transfer time spent at the P&R stations
Scenario 1	\$40/day	90 min	5 min
Scenario 2	\$10/day	60 min	20 min
Scenario 3	\$40/day	40 min	20 min
Scenario 4	\$10/day	90 min	10 min
Scenario 5	\$20/day	90 min	20 min
Scenario 6	\$40/day	60 min	10 min
Scenario 7	\$20/day	60 min	5 min
Scenario 8	\$20/day	40 min	10 min
Scenario 9	\$10/day	40 min	5 min

Q1. Your preferred mode of transport

<input type="checkbox"/> Public Transport	<input type="checkbox"/> Car	<input type="checkbox"/> Park and Ride
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Q2. How likely would you choose P&R, compared with the other travel modes?

<input type="checkbox"/> Very unlikely	<input type="checkbox"/> Unlikely	<input type="checkbox"/> Neutral	<input type="checkbox"/> Likely	<input type="checkbox"/> Very likely
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#### DEMOGRAPHIC QUESTIONS

1. Your Gender				
<input type="checkbox"/> Female	<input type="checkbox"/> Male			
2. What is your occupation?				
<input type="checkbox"/> Full-time	<input type="checkbox"/> part-time	<input type="checkbox"/> Self-employed	<input type="checkbox"/> Retired	<input type="checkbox"/> Unemployed
<input type="checkbox"/> Student				
<input type="checkbox"/> Other				
3. What is the post code of your home? (If not sure, please write down the name of your residential area)				
4. How far is your trip origin from this station?				
<input type="checkbox"/> Within 100 m	<input type="checkbox"/> 100 m-1 km	<input type="checkbox"/> 1 km-3 km	<input type="checkbox"/> 3 km-10 km	<input type="checkbox"/> More than 10 km
5. How many cars do you have access to?				
<input type="checkbox"/> One car	<input type="checkbox"/> Two cars	<input type="checkbox"/> Three cars	<input type="checkbox"/> More than three cars	
6. Your pre-tax personal annual income is in which category?				
<input type="checkbox"/> Less than \$20,000	<input type="checkbox"/> \$20,001-\$40,000	<input type="checkbox"/> \$40,001-\$60,000	<input type="checkbox"/> \$60,001-\$80,000	<input type="checkbox"/> \$80,001 and above
In the end, do you have any other comments to the P&R services in Melbourne?				